Objective:

Part 1: Note down the Vocab under the appropriate part of the conversation, as directed by your teacher.

Part 2: You will receive some pictures of bikes and have to find the parts you are asked to look for, in the catalogue. Once you have filled in your order form, you will have to complete the conversation using the Vocab from part 1.

Learning Objectives:

By the end of the lesson I will have:

- A completed list of conversational Vocab on this handout
- A completed order form stuck into my book
- Acted out my role play with a partner.

Skills focused: Numeracy, AT1/2/3/4, Cultural

KEY:

CM = Classic Motos
CL = Client(e)

Part 1 - Buying parts over the phone

CM: Hello, Classic Motos

CL: Hello, I'd like to buy some parts

CM: What bike is it for please?

CL: It's a . .
(Make, model and year)

CM: Which parts would you like?
What are you looking for?

CL: I'd like/I need . . .

CM: Do you have the references?

CL: Yes,
They are . . .

CM: We have that/those in stock

CL: Great, I'll take them

CM: Thank you for your order.

CL: Thank you, good bye

CM: Goodbye

Classic Motos Limited
FR BP 4
68701 Cernay cedex
France
Tel 03 89 75 71 51
Fax 00 44 116 266 4244
Email info@classicmotos.com

Demande de devis

Date : _____

Marque :
Modèle :
Année :

Nom :
Adresse :

Tel :
Fax :

Price per item

Numéro de la page	Référence	Quantité	Description	Prix unitaire HT	Total HT

Sous-total HT	
Frais de port	
Total HT	
VAT 17,5 %	
Total en euros TTC	

This is the order form for Part 2.
Fill in all of the six columns, and make a price up for the item in euros (€).

Don't forget to include the make and model of the bike, as well as the year and a made up address.